



40% lower cost

.....

24*7*365 risk monitoring

.....

Reduce business risks

Optimize your risk management programs
with our **Information Security &
Risk Management services.**



Information Security & Risk Management Services

With over 20+ years of experience in supporting financial services institutions and our team of certified risk management experts, we help financial services organizations:



Strengthen their risk management programs



Optimize expenses



Provide upfront visibility to infosec threats

Key features



Deep domain expertise and a certified team of experts

- Deep cross-industry & domain specific expertise around various aspects of the IS & ITSM functions
Competent team with strong experience in assessing and implementing security technologies & standards
- Certified team of experts - ITIL v3, PMP, MCSE, MSCITP, CISA, CISSP, CEH, CFE, CISM, SCSA, CCNA, Security+



Optimized global service delivery

- Mix of onshore - offshore model to deliver optimal results
- Business focussed approach for BI
- Flexible worktimes



Controlled and secure delivery centers

- Customized customer security requirements can be implemented
- Intellectual Property protection via agreement, implementation of customer contractual requirements



Business Value



Up to 66% lower cost of information security functions like access management



24x7 risk management monitoring - e.g. for phishing threats



Rapid response and quick turn time to information security service requests



Robust risk management program to reduce business risks



We Support



Risk Management

- Risk governance & assessment
- Risk monitoring & reporting
- Incident reporting & analysis

Identity & Access Management

- User access provisioning & de-provision
- Managing user rights
- Controlling access to resources
- Auditing user activities ID reconciliation

Business Continuity

- Business impact analysis
- Risk assessment and gap analysis
- Crisis management
- Disaster recovery planning & testing

Phishing Monitoring

- Real-world phishing simulation
- Phishing email analysis & response
- Detailed reporting

Vendor Management

- Enterprise-wide due diligence
- Risk assessment
- Vendor monitoring
- Co-ordination of vendor processes & methods for approval
- Monitor contractual agreements
- Troubleshoot vendor issues

IT Security

- Threat monitoring
- Vulnerability assessment & penetration testing
- Network/ server design review
- Application & product PCI DSS assessment

Illustrative Volumes (Annual)



30,000

emails monitored
for phishing threats



25,000

identity & access
setup & modifications

Case Study



Over 80% reduction in turn time in application access setup and control management

[Read Case Study](#)



About Coforge Business Process Solutions

Coforge is a global digital services and solutions provider, that enables its clients to transform at the intersect of domain expertise and emerging technologies to achieve real-world business impact. Coforge leads with its product engineering approach and leverages Cloud, Data, Integration and Automation technologies to transform client businesses into intelligent, high growth enterprises.

Coforge Business Process Solutions (Coforge BPS) offers services as well as digital platform solutions to its clients in multiple industries, including the financial services industry. Coforge BPS customers include 5 of the Top 25 U.S. Banks, Top 10 Lenders, Top 10 Insurance intermediaries and Fortune 500 Companies.

We help organizations deliver:

Transformation

- 12 digital platform solutions
- 600+ business processes

Effective business outcomes

- supported by Digital Platforms, Intelligent Automation, RegTech, Data & Analytics, & Omnichannel Customer Service

Flawless execution

- 100% commitment to SLAs
- 99% transaction accuracy

Scalability

- 21,000 professionals
- 7,000+ dedicated to BPS
- 0.5B transactions annually

Business Growth

- Deep domain expertise with over 20+ years of industry experience

Strong compliance

- 100% adherence to regulatory and business requirements

Our optimal blend of people, process, and digital solutions across the business value chain has helped drive tangible outcomes for our clients, their customers and partners.

Banking & Financial Services

Mortgage, Title Insurance & Property Tax

Insurance

Travel, Transport & Hospitality

COPASYS
An enterprise-wide automated platform for QC and Regulatory Compliance

LoanAccel
Pre-Underwriting Support Solution

RETS
Real Estate Tax Servicing Platform

SMART PROP
Property Title Search platform

SmartTrak
Property Tax Platform



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