

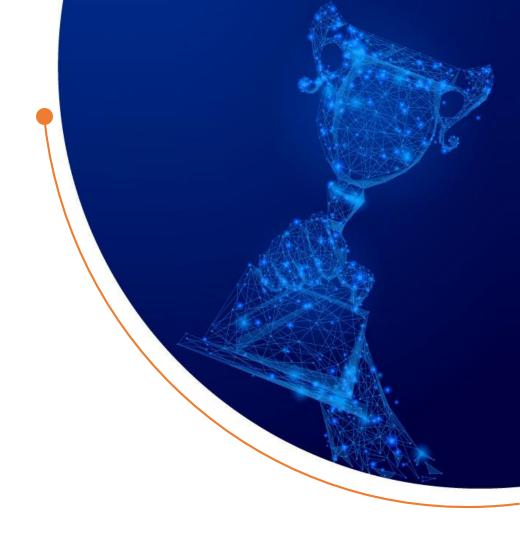
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Financial Performance Q3FY21

January 28, 2021

Agenda

- Financial Highlights
- Business Update
- Financial Statements
 - Income Statement
 - Balance Sheet
- Business Analysis



Financial Highlights – Q3FY21

Q3 Revenue at INR 11,906 Mn

- Up 3.2% QoQ and 10.9% YoY
- Up 3.3% QoQ in constant currency
- Up 3.8% QoQ in \$ terms

Net Profits at INR 1,220 Mn

- Up 1.0% QoQ and Down 1.1% YoY
- EPS at INR 20.1 per share



EBITDA at INR 2,009 Mn

- EBITDA excl. RSU Cost at 18.0%
- Down 1.9% QoQ and Up 3.5% YoY
- EBITDA Margins at 16.9%, Down 88 bps QoQ and 121 bps YoY

Order Intake at \$192 Mn

- \$501 Mn of firm business executable over next 12 months
- Order executable increased by 18%
 YoY

Consolidated Income Statement

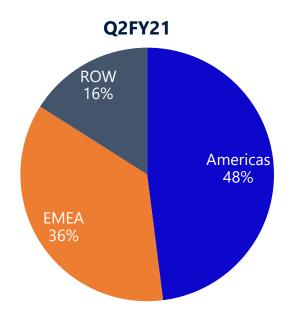
| Particulars | Q3FY21 | Q2FY21 | QoQ% | Q3FY20 | YoY% |
|--|--------|--------|---------|---------------|----------|
| Gross Revenues | 11,906 | 11,537 | 3.2% | 10,734 | 10.9% |
| Direct Costs | 8,096 | 7,776 | 4.1% | 7,069 | 14.5% |
| Gross Profit | 3,810 | 3,761 | 1.3% | 3,666 | 3.9% |
| GM% | 32.0% | 32.6% | -60 Bps | 34.1% | -215 Bps |
| Selling / General And Administration | 1,665 | 1,589 | 4.8% | 1,725 | -3.5% |
| SG&A to Revenue % | 14.0% | 13.8% | 21 Bps | 16.1% | -209 Bps |
| EBITDA | 2,145 | 2,172 | -1.2% | 1,940 | 10.6% |
| EBITDA% | 18.0% | 18.8% | -81 Bps | 18.1% | -6 Bps |
| Cost of ESOPS | 136 | 124 | 10.2% | 0 | NA |
| EBITDA (Post RSU) | 2,009 | 2,048 | -1.9% | 1,940 | 3.5% |
| EBITDA% (Post RSU) | 16.9% | 17.8% | -88 Bps | 18.1% | -121 Bps |
| Depreciation and Amortization | 462 | 460 | 0.4% | 449 | 2.9% |
| Other Income (net) | 19 | -63 | NA | 130 | -85.4% |
| Profit Before Tax | 1,566 | 1,525 | 2.7% | 1,621 | -3.4% |
| PBT % | 13.1% | 13.2% | -7 Bps | 15.1 % | -196 Bps |
| Provision for Tax | 331 | 303 | 9.2% | 336 | -1.5% |
| Minority Interest | 15 | 15 | 0.0% | 52 | -71.2% |
| Profit After Tax (after Minority Int.) | 1,220 | 1,207 | 1.0% | 1,233 | -1.1% |
| PAT% | 10.2% | 10.5% | -22 Bps | 11.5% | -125 Bps |
| Basic EPS (INR) | 20.1 | 19.9 | 1.0% | 19.8 | 1.9% |

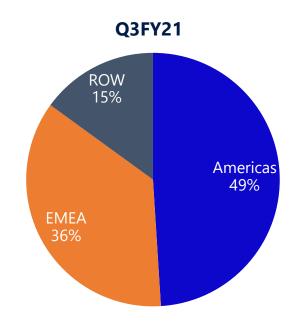
Balance Sheet

| Particulars | As at Dec 31 2020 | As at Sep 30 2020 | As at Dec 31 2019 | Particulars | As at Dec 31 2020 | As at Sep 30 2020 | As at Dec 31 2019 |
|------------------------------|----------------------|----------------------|----------------------|------------------------------|----------------------|----------------------|----------------------|
| Equity | 606 | 606 | 625 | Fixed Assets | 4,531 | 4,621 | 4,867 |
| Reserves & Surplus | 22,606 | 21,044 | 23,096 | Capital Work in Progress | 10 | 6 | 34 |
| | | | | Intangible Assets | 5,889 | 6,055 | 6,211 |
| NET Worth | 23,212 | 21,650 | 23,721 | Current Assets | | 1 1 1 | |
| | | | | Cash and Cash Equivalent | 5,365 | 4,147 | 9,060 |
| Bank Borrowings | 15 | 25 | 210 | Debtors | 9,276 | 9,045 | 7,543 |
| Deferred Payment Liabilities | 0 | 0 | 0 | Other Current Assets | 5,756 | 5,477 | 3,805 |
| Deferred Tax Liability | 357 | 368 | 472 | Current Liabilities | -8,181 | -8,136 | -6,639 |
| | | ! ! ! | | Future Acquisition Liability | -688 | -661 | -1,753 |
| | : | | | Deferred Tax Assets | 1,626 | 1,489 | 1,275 |
| | 23,584 | 22,043 | 24,402 | | 23,584 | 22,043 | 24,402 |

| • Reserves and Surplus up INR 1,562 Mn over LQ. | Cash and Bank Balances up by INR 1,218 Mn over LQ |
|---|---|
| | • DSO – 75 days |
| | Capex during the Qtr – INR 149 Mn |
| | |

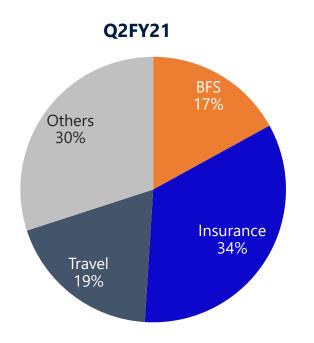
Geographical Mix

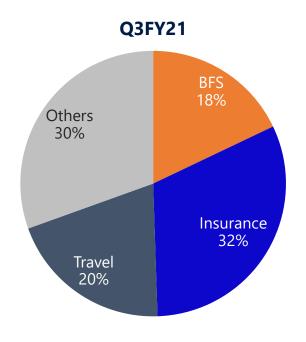




- Americas increased by 6.1% QoQ
- EMEA increased by 3.8% QoQ
- ROW decline by 6.7% QoQ

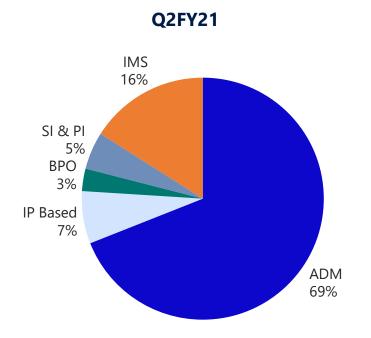
Vertical Mix

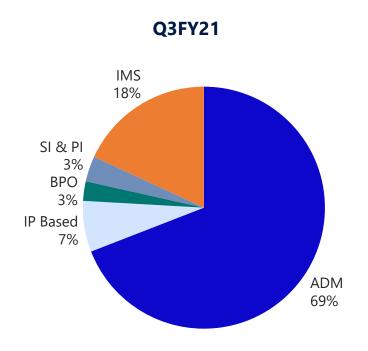




- The BFS segment grew 12.7% QoQ
- The Travel segment grew 9.7% QoQ
- The Insurance segment decline 5.3% QoQ
- The Others segment grew 3.5%

Service Mix

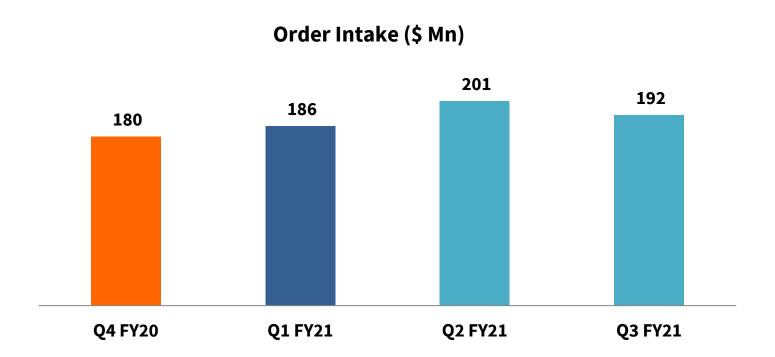




Q3FY21:

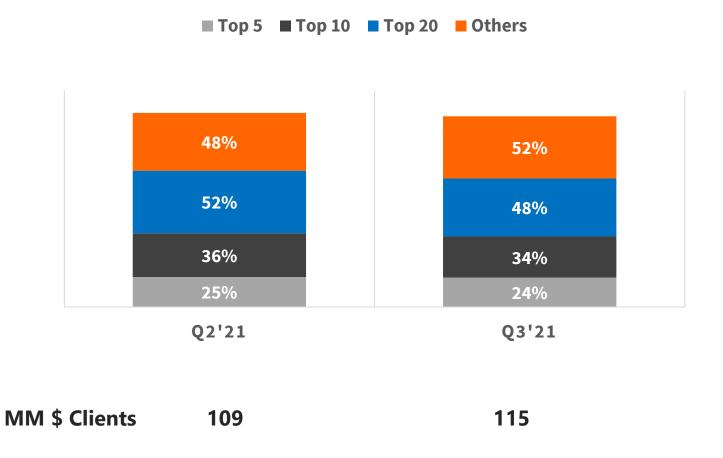
- Digital revenue at 37%
- The product and IP based revenue stands at 7%

Order Intake

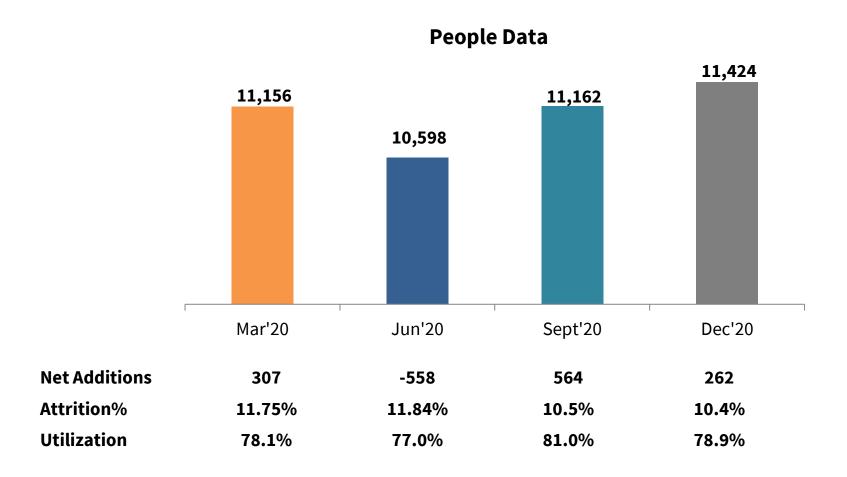


- 11 new customers added: 4 in US, 5 in EMEA and 2 in ROW
- \$192 Mn order intake in the quarter leading to \$ 501 Mn of firm business executable over next 12 months
- Geographical breakdown of order intake US (116 Mn), EMEA (45 Mn), ROW (32 Mn)

Top Client Mix



People Resource





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