

Coforge – an overview

September 2021

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Coforgehas been on an accelerated growth path over the last 4+ years



NIIT Limited incorporated

Software Services business demerged

Publicly listed on NSE and BSE

Training heritage leveraged

Vertical assets in Travel created

Leadership team change

Execution culture refreshed

Strategy changed

Tech stack recreated

Financial Services and Travel focus

Platforms drive differentiation

Partnerships drive growth

Achieved 50 Global 1000 clients "Path to a Billion" program announced

New verticals scale up

SLK Global acquired

Recognized as a "Great Place to Work"

First \$100mn+ TCV win

Consistent execution over 4+ years has been driven by proven differentiators



Proven Leadership



Enabling Culture



Successful Strategy



Differentiated Capabilities

Coforge at a glance

PERFORMANCE

\$628mn

FY21 Revenue

18%

FY21 Adj. EBITDA Margin⁽¹⁾

51%

Digital Services FY21 Revenue⁽²⁾

21%

Cloud and Infrastructure
Management FY21 Revenue

\$645mn

12 months order book, almost doubled since FY18⁽³⁾

CLIENTS

61

Forbes Global 1000 clients

14yrs+

Average tenure for Top 10 clients

~89%

Repeat client business⁽⁴⁾

130

\$1mn+ clients⁽⁵⁾

PEOPLE

~20,491

Employees worldwide⁽⁵⁾

10.8%

Low attrition rate⁽⁶⁾

Great Place to Work

Certified with high employee engagement⁽⁷⁾

21 Countries⁽⁵⁾

35 Cities⁽⁵⁾

25 Delivery Centers⁽⁵⁾



Differentiated IT Services and Solutions company



Unique combination of **established execution platform**, product engineering and digital practice excellence



Deep-domain expertise especially in Insurance, BFS⁽⁸⁾ and TTH⁽⁹⁾. Deep understanding of platforms unique to these industries



Diversified revenue profile with long tenured client relationships

Note: Based on Indian Accounting Standards ("IndAS") financials converted to USD using average USD / INR exchange rate for respective periods

(1) Adjusted EBITDA means non IndAS adjusted EBITDA defined as EBITDA adjusted for employee share based payments, stock appreciation rights, transaction expenses and announced doubtful debts recorded due to COVID-19; (2) Digital Services includes revenue from Product Engineering, Data, Intelligent Automation and Digital Integration; (3) \$645mn as of Q1FY22 and \$339mn as of FY18; (4) Average of repeat client business of FY20 and FY21; (5) As of June 30, 2021; (6) As of FY21; (7) Certified for May 2021 – May 2022; (8) BFS: Banking & Financial Services; (9) TTH: Travel, Transportation & Hospitality.

Consistent execution has been a hallmark of the firm's performance

		FY18	FY19	FY20	FY21
rics	Revenue (\$mn)	464	528	592	628
Metrics	Adj. EBITDA (%) ⁽¹⁾	17.1%	17.8%	17.9%	18.0%
inancial	Digital Services (%) ⁽²⁾			48%	51%
Fina	Cloud and Infrastructure Management (%)			18%	21%

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# of \$1mn+ clients	80	90	106	115	130
# of new clients	31	40	41	45	11
Order Executable (\$mn)	339	390	468	520	645
Top 5 client contribution(3)	30%	28%	28%	24%	25%

The firm's tech services stack is focused and differentiated



Product Engineering

- Own IP, co-creation and Product Engineering
- Distributed scale



Data and Integration

- Monetization of digital assets
- Integration Factory





Intelligent Automation

- Full spectrum cognitive led
- Digital Process Automation specialist



Cloud and Infrastructure

- AlOps led engineering convergence
- Established Hyper scaler partnerships



Application Development / Support

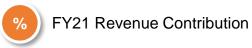
- Scaled agile framework
- Design Thinking led iterative delivery process



Business Process Management

 Process mining for banking, cards, mortgage, asset and wealth management







The growth of our services business has been powered by the differentiation created by our tech platforms

Platforms



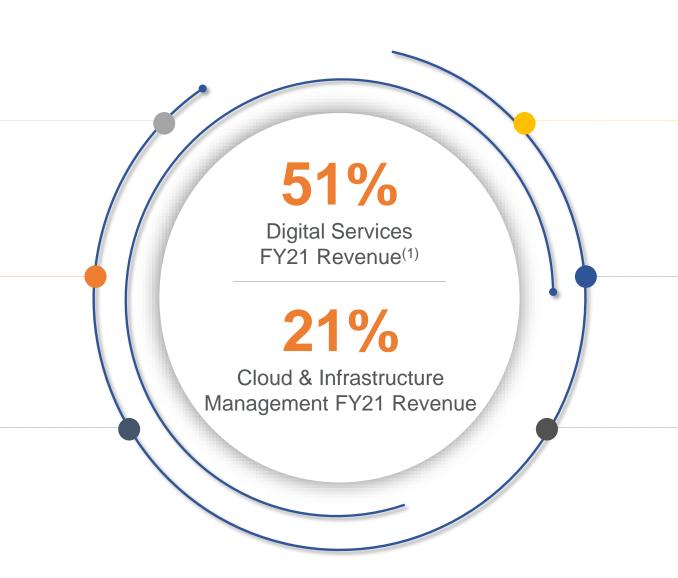
Flagship commercial insurance and reinsurance product suite



Delivered accurate accounting of financial documents for 20+ airlines

COSYS

Cargo management platform automating cargo handling process



Proprietary Frameworks

Agile.NEXT

Accelerates adoption of distributed Agile methodology

AlOps

Combines AI and automation to enable multi-cloud monitoring and management

Quasar

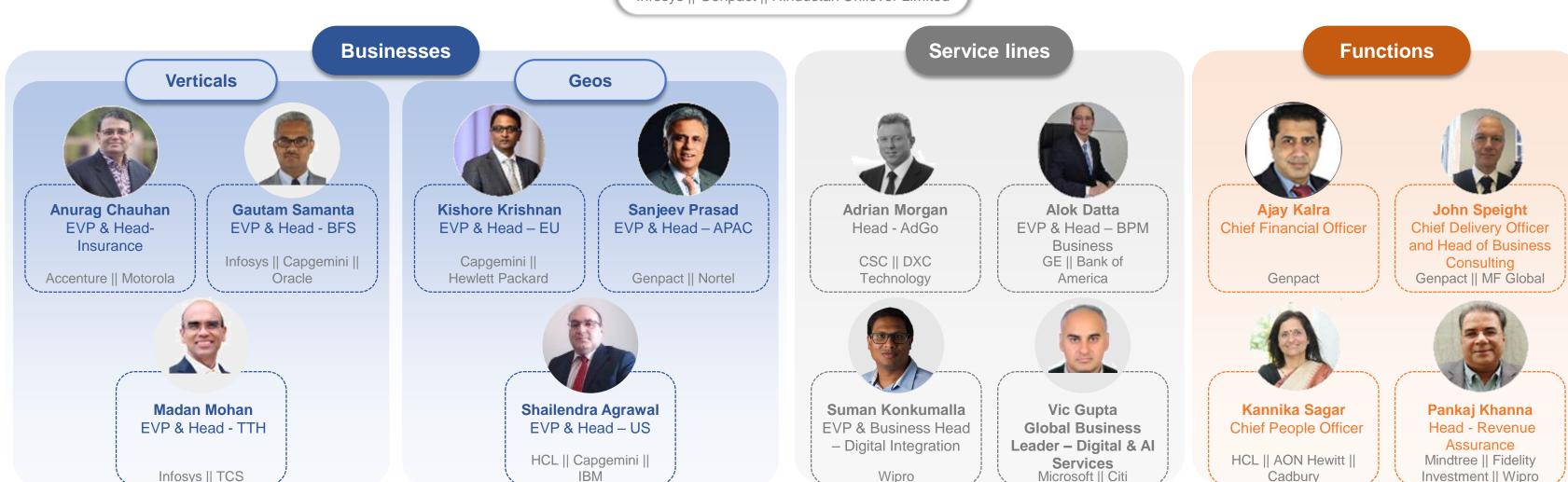
Knowledge graph platform enabling ingestion, processing and decisioning

The strategy of "transforming at the intersect of deep domain and tech expertise" is proven and scalable

	Insurance	Banking and Financial Services	Travel, Transportation and Hospitality
Product Engineering	AdvantageGo - Flagship commercial insurance & reinsurance product suite	Copasys – Enterprise-wide automated platform for compliance	Built MonaLisa passenger revenue accounting system
Data and Integration	Data Lake Solution for actionable insights for an insurer	Digital Advisor Portal for a large asset management client	Video / Image Analytics solution to aid visually impaired passengers
Cloud and Infrastructure Management	Future-proofing insurers with Containers and Microservices	Transformed banking clients with BankingEasy On Azure	Cloud Led Transformation for a train operator
Intelligent Automation	Connected Home insurance solution	Redefined and streamlined Collections Operations	Conversational AI for a leading global airline
Business Process Management	Process Optimization for a cancer claims operation	RPA for financial services Copasys; LoanAccel; RETS	Manage revenue accounting for airlines across the globe

The seasoned leadership that has driven change has come together from Tier-1 organizations







Market context, Capabilities, Operations

The firm's service lines address a large and growing market

Trends boosting digital growth

\$648bn 2021E Market Size

14% CAGR

\$958bn

2024E Market Size

Growth for Digital Transformation services

Bespoke apps through personalized solutions

Actionable insights from raw data through analytics

Reduction of human intervention through automation

Speed, precision and effectiveness through Al and ML

Ubiquitous access to cloud computing

Our Insurance industry expertise straddles platforms and partnerships

33% FY21 Global Revenue



Innovation-centric apps and platform services



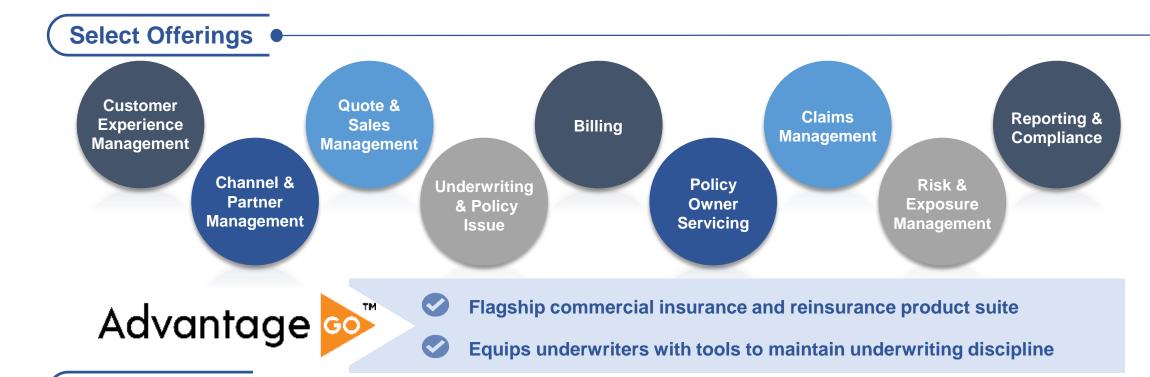
System modernization services to seamlessly migrate to newer systems



Strategic partnership with industry leading Insurance software platforms



Strategic partner for Top Insurance carriers



Key Highlights

\$100bn+

Written premium payments by insurance clients

100+

Active insurers supported

30mn+

Insurance policies processed



Leader in Insurance Business Model Innovation Enablement Services in Insurance PEAK Matrix (2021)

Case Study



Top 10 Life & Annuity Carrier in US – Journey towards zero touch underwriting

- Provision of cloud-based, modern framework for third-party data integration
- Also offered self-service elnterview process and ePolicy delivery capabilities
- 50% reduction in request processing time, reduced infrastructure and tele-interview costs and decrease in delivery time from 3-4 days to <1 day

Our Banking & Financial Services team drives mission critical programs for some of the largest global banks

17% FY21 Global Revenue



Strong portfolio of strategic customers



Track record of delivering complex turnkey programs



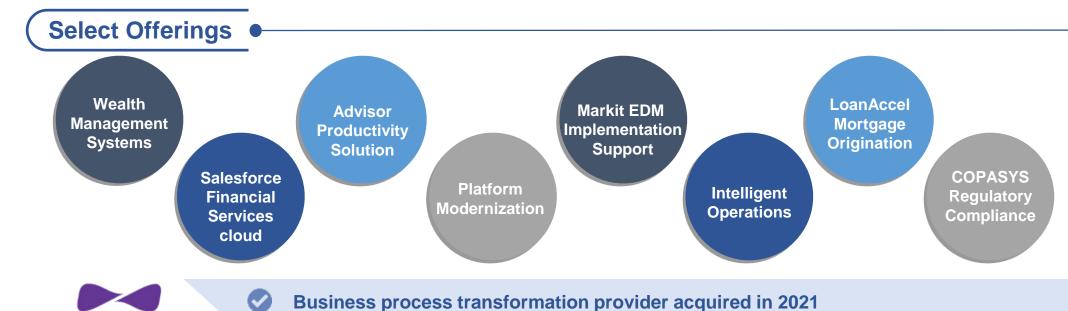
Broad buy side of capital markets experience



Driving API-led integration across major banks



2,300+ engineers specialized in banking operations



Key Highlights

5

Of Top 25 US Banks including a Top Global Investment Bank

12

Integrated solutions in the mortgage, cards and payments spaces

Fortune 100 global banks served



Leader in RPA and AI in Banking NEAT evaluation report (2019)

Case Study





- Entrusted with more strategic IT responsibilities and operations through the tenure
- Supporting across various aspects IT BPO integration, DevOps, automation, data modernization, platforms integration and automation efforts
- Delivered thousands of person-years of solutions and reduced operating costs

The firm is an acknowledged Travel, Transportation and Hospitality specialist

19% FY21 Global Revenue



20+ Yrs of domain knowledge & Travel system expertise



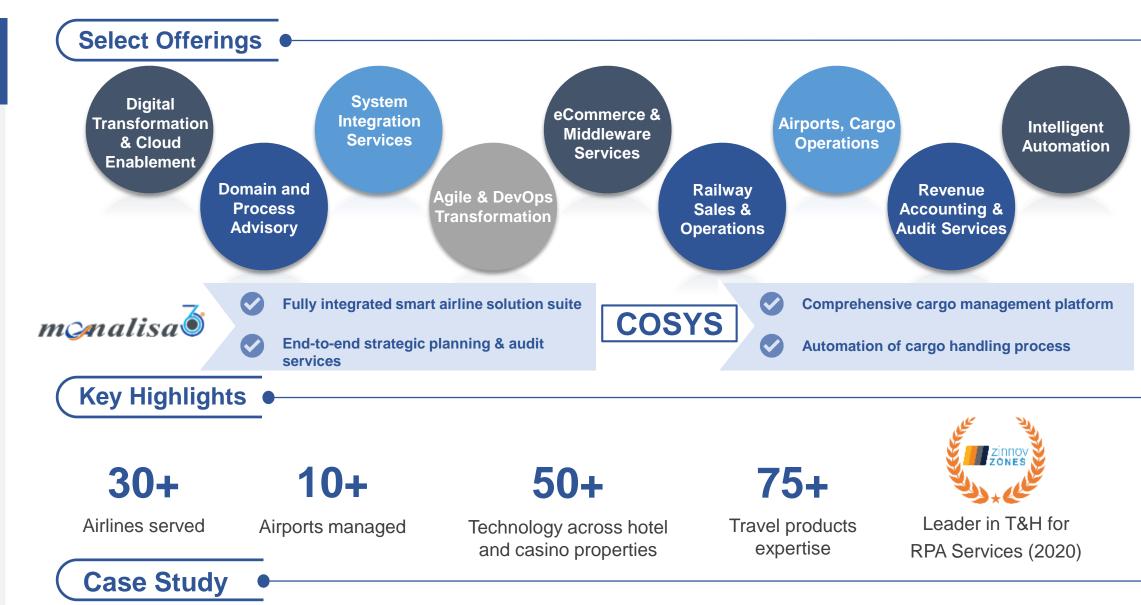
Product Engineering, System Integration and Digital Specialist



Scalable and flexible partnership mindset



Accelerators, frameworks and ecosystem of partners







- Improved check-in process and customer experience at the kiosks in two of the largest airports in the world in the US and UK
- User friendly, common-use self-service and Americans with Disabilities Act compliant kiosk interface, with **scanners** and **printers**
- Helped in improving boarding pass issuance process and application availability

The firm's efficient and flexible delivery model is consistent across our global footprint

Value over effort

Joint Product Ownership over onsite customer

Continuous Delivery over continuous integration

Metrics led Delivery predictability over uncertainty



Key Differentiators

Predictability

Combined engineering model

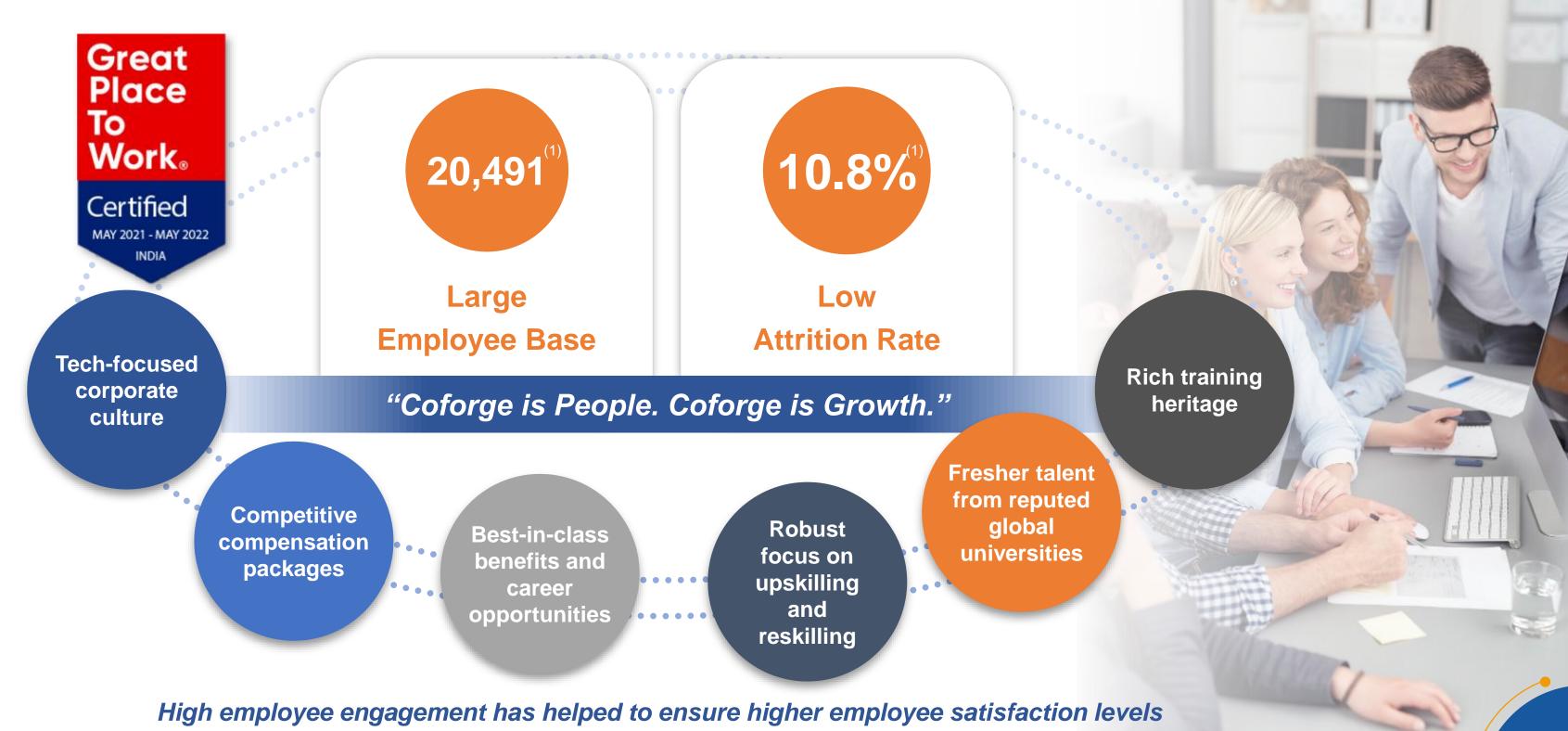
Full cycle automation

Tailored for Product Engineering

Distributed scale

Consulting led approach

Our culture has created a talented and engaged workforce





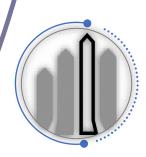
Growth enablers

We have 4 key pillars that drive sustained, profitable growth



Scaling up existing clients

- Steady and accelerating move to being a preferred partner for Tier-1 insurance carriers, banks and travel firms
- Additional revenue through cross-selling additional service lines within those accounts



Scaling up new verticals

- New verticals in Healthcare, Retail, Hi-Tech, Manufacturing and Government already scaled up
- Continue to place significant emphasis to help grow additional new revenue



Replicate success with Partner-led growth

- Blueprint to drive growth along the lines of partnerships with Pega, Salesforce and others in place
- · Aggressively pursuing further partnerships



Use proven integration playbook to drive inorganic growth

- Building from three successful tuck-ins over past five years
- Continue to build revenue through selective revenue and margin accretive acquisitions

Tenured relationships with marquee clients have helped drive sustained growth

14yrs+

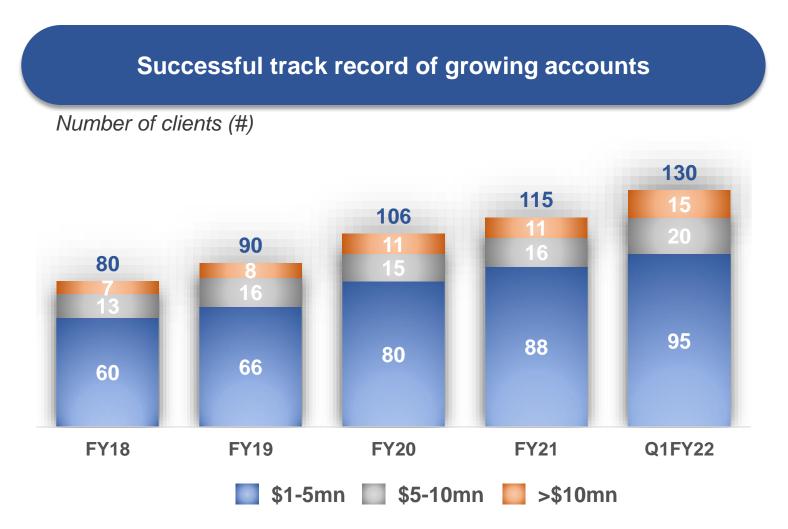
Average age of Top 10 clients

61

Of Forbes Global 1000 clients

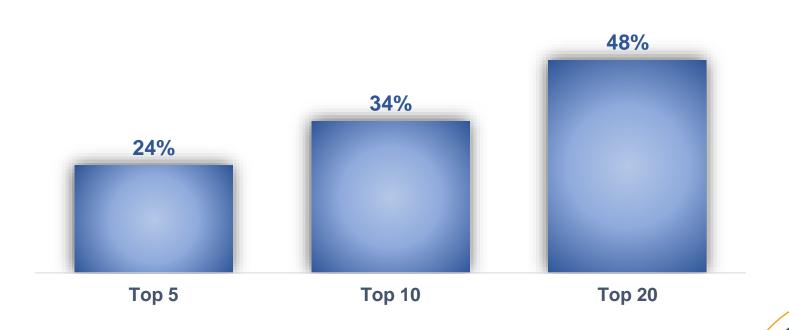
89%

Revenues from existing clients⁽¹⁾



Low client concentration

FY21 revenue contribution (%)



19

Partner driven revenue generation is being extended over a broader ecosystem



Intelligent Process Automation and Al





Leading digital integration provider

Similarly the proven and successful integration handbook will help drive inorganic opportunities as well

incessant

2015

Expanded into digital integration services market



2019

Access to MuleSoft platform and Big Data technologies



2021

Business process transformation provider

These growth pillars are creating accelerated growth momentum

Since FY18, the 12-month order executable has been accelerating and has almost doubled

12 month locked-in orders book (\$mn)







Over the last few quarters, we have signed material deals

Global Top 100 bank

\$105mn

TCV deal

4yrs and 8mos

Insurance major in US

\$45mn+

Greenfield insurance software implementation

5 years

APAC Client

\$38mn+

Automation and infra deal

8 years

Global Insurance Carrier

\$20mn+

IT services contract

3 years



Financials

Our track record of profitable growth is likely to accelerate

Accelerated growth

32.3%

Q1FY22 Organic Revenue Growth⁽¹⁾ \$645mn

Executable Order Book, almost doubled since FY18⁽²⁾

Profitable growth

18.0%

FY21 Adj. EBITDA Margin⁽³⁾ 11.7%

FY21 Adj. Net Income Margin⁽⁴⁾

Recurring business model

89%

FY21 Repeat Rate⁽⁵⁾ 14yrs+

Average age of Top 10 clients

Note: Based on IndAS financials converted to USD using average USD / INR exchange rate for respective periods.

(1) In USD terms where the average period USD / INR FX conversion rate is taken as 73.23; (2) As of June 30, 2021; (3) Adjusted EBITDA means non IndAS adjusted EBITDA defined as EBITDA adjusted for employee share based payments, stock appreciation rights, transaction expenses and announced doubtful debts recorded due to COVID-19; (4) Refer slide titled "Reconciliation of Non-IFRS and Non-IndAS Financial Measures" for details on calculation of Adjusted Net Income; (5) Repeat Rate is defined as the revenue generated from existing clients, calculated as average of repeat client business of FY20 and FY21.

We have delivered 1.6x growth in Adj. EPS over the last 3 years

Consistently expanding margins Adj. EBITDA⁽¹⁾ (\$mn) \$113 \$106 \$94 \$79

FY20

Strong profitable growth

Adj. Net Income⁽²⁾ (\$mn) and Adj. Earnings Per Share – Basic (\$ per share)



Note: Based on IndAS financials converted to USD using average USD / INR exchange rate for respective periods.

FY19

FY18

FY21



Adj. EPS - Basic (d

⁽¹⁾ Adjusted EBITDA means non IndAS adjusted EBITDA defined as EBITDA adjusted for employee share based payments, stock appreciation rights, transaction expenses and announced doubtful debts recorded due to COVID-19; (2) Refer slide titled "Reconciliation of Non-IFRS and Non-IndAS Financial Measures" for details on calculation of Adjusted Net Income.



Notes to Financials

(INR mn except per share data)	FY18	FY19	FY20	FY21
Revenue from Operations	29,914	36,762	41,839	46,628
Adj. EBITDA ⁽¹⁾	5,109	6,528	7,499	8,409
Adj. Net Income ⁽²⁾	2,966	4,225	4,867	5,390
Adj. EPS – Basic (INR)	48	69	78	88
(USD mn except per share data)				
Revenue from Operations	464	528	592	628
Adj. EBITDA ⁽¹⁾	79	94	106	113
Adj. Net Income ⁽²⁾	46	61	69	73
Adj. EPS – Basic (\$ per share)	0.75	0.99	1.11	1.19
FX Rate (USD / INR)	64.5	69.6	70.5	74.3

Reconciliation of Non-IFRS and Non-IndAS Financial Measures

Adj. EBITDA Reconciliation

(INR mn)	FY18	FY19	FY20	FY21
Reported EBITDA	5,012	6,452	7,196	7,865
Add: ESOP	97	76	63	464
Add: Stock appreciation right expense			5	34
Add: Acquisition related expenses			235	46
Adj. EBITDA	5,109	6,528	7,499	8,409

Adj. Net Income Reconciliation

(INR mn)	FY18	FY19	FY20	FY21
Reported Net Income	2,802	4,033	4,440	4,556
Adjustments:				
ESOP	97	76	63	464
Stock appreciation right expense			5	34
Transaction related expenses			235	46
Allowance of doubtful debts on Receivables and Contract Assets on account of COVID-19			88	180
Event based Recoveries		56	(57)	
Depreciation on intangible assets	181	191	373	443
Tax on intangible assets	(64)	(67)	(201)	(100)
Impairment of Goodwill on account of COVID-19			40	
Total Adjustments	214	256	546	1,067
Less: Tax on Adjustments	(50)	(64)	(119)	(233)
Total Adjustments to Reported Net Income	164	192	427	834

2,966

4,225

4,867

Note: Based on IndAS financials.

Adj. Net Income

5,390



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