



98% assured loan quality

.....
50% reduced cost to cure

.....
35% reduced QC cost

Consistently improve process efficiency
across the mortgage lifecycle
with **Mortgage QC.**



Mortgage QC

An innovative QC solution that improves process efficiency and enhances loan quality across the mortgage lifecycle by delivering actionable insights from QC/ audit checks. We help lenders:



Proactively identify defects by automating critical aspects of the audit process





Allows faster remediation by prioritizing critical defects using actionable insights





Eliminates rework and improves first time right ratio with audits/ QC


Powered by extensive industry experience, Mortgage QC is trusted by several lenders including a top 25 U.S. Bank. By combining automation, services & actionable intelligence, Mortgage QC helps lenders boost loan quality & consistently improve fulfillment processes.

 Automated deficiency collation

 Customizable workflow and audit trail

 Checklist that meets the latest regulatory requirements

 Actionable insights to prioritize criticality

 Feedback loop and trend analysis



Business Value



Enhance loan quality & improve salability with 98% assured loan quality



Reduce rework with 50% reduced cost to cure



Increase control on bottom-line with 35% reduced QC cost



Lower risk with regulatory and business rule compliance



Make fact-based decisions & consistently improve processes



Optimize operational performance with increased agility



Core Capabilities



Processing Administrative Support

- Minimum submission audit
- TRID audit – loan estimate & change of circumstance



Underwriting

- Underwriting QA
- Pre-close QC



Closing and Funding

- TRID audit - closing disclosure
- Pre funding QC



Post Closing

- Post closing indexing
- Post closing review
- TRID review
- Post closing final doc



Secondary Market Support

- Portfolio audit



Servicing

- Loan boarding QC
- Post purchase QA

Case Study



Delivering 99% accuracy & reduced turn time in mortgage underwriting

[Read Case Study](#)



85% reduction in mortgage post-closing “pend” errors

[Read Case Study](#)



About Coforge Business Process Solutions

Coforge is a global digital services and solutions provider, that enables its clients to transform at the intersect of domain expertise and emerging technologies to achieve real-world business impact. Coforge leads with its product engineering approach and leverages Cloud, Data, Integration and Automation technologies to transform client businesses into intelligent, high growth enterprises.

Coforge Business Process Solutions (Coforge BPS) offers services as well as digital platform solutions to its clients in multiple industries, including the financial services industry. Coforge BPS customers include 5 of the Top 25 U.S. Banks, Top 10 Lenders, Top 10 Insurance intermediaries and Fortune 500 Companies.

We help organizations deliver:

Transformation

- 12 digital platform solutions
- 600+ business processes

Effective business outcomes

- supported by Digital Platforms, Intelligent Automation, RegTech, Data & Analytics, & Omnichannel Customer Service

Flawless execution

- 100% commitment to SLAs
- 99% transaction accuracy

Scalability

- 21,000 professionals
- 7,000+ dedicated to BPS
- 0.5B transactions annually

Business Growth

- Deep domain expertise with over 20+ years of industry experience

Strong compliance

- 100% adherence to regulatory and business requirements

Our optimal blend of people, process, and digital solutions across the business value chain has helped drive tangible outcomes for our clients, their customers and partners.

Banking & Financial Services

Mortgage, Title Insurance & Property Tax

Insurance

Travel, Transport & Hospitality

COPASYS
An enterprise-wide automated platform for QC and Regulatory Compliance

LoanAccel
Pre-Underwriting Support Solution

RETS
Real Estate Tax Servicing Platform

SMART PROP
Property Title Search platform

SmartTrak
Property Tax Platform



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