



Property search reports  
in 2 hours\*

.....  
Property tax reports in 24 hours\*

.....  
>98% accuracy delivered  
consistently

.....  
20% reduced operational cost

Drive speed and accuracy in title insurance  
with **Title, Tax & Settlement Support Services.**



# Title, Tax & Settlement Support Services

We offer a suite of technology-enabled services and platform solutions to help agents & underwriters:



Outclass competition by responding faster



Deliver accurate services across the country



Manage operational costs

Powered by 20+ years of industry experience, our Title Insurance support services are trusted by 100+ title & tax agents including 6 of the largest U.S. title insurance underwriters. Our title insurance support services offers some unique features:

Over 98% SLAs for turn time & quality

Flexible pricing model

Technology enablers- RPA, platform integrations

Deep domain knowledge & expertise - well versed with state & county regulations

Latest regulations & security certifications (ISO, SOC 1, SOC 2)



## Business Value

Property search reports in 2 hours\* and property tax reports in 24 hours\*

Over 98% quality adherence

100% coverage across the U.S.

Ability to offer a combination of title insurance and tax support

Lower liability risk with guaranteed accuracy

Increase control on bottom-line with 20% reduced operating cost



## Services Include:



### Title Searches

- Prelim & commitment reports
- Property search
- Current owner
- Two owner
- Ownership & encumbrance
- Legal & vesting
- Deed & mortgage
- Liens & judgment
- TSG/ REO



### Report Preparation

- Order entry
- Abstract/ commitment keying
- Deed report / legal
- Description keying
- Recordings
- Policy production



### Property Tax

- Tax reports
- Tax certificates
- Municipal lien searches

## Digital Platforms Include:

### Property Search Platform



- 100% coverage across the U.S.
- Property search reports delivered in 2 hours\*
- 1 platform to order title & tax reports

### Property Tax Platform



- Certificates with guaranteed accuracy
- Reports within 24 hours\*
- Coverage across all 50 states

### Property Tax Servicing Platform



- 99.999% accuracy in tax payment processing
- 99.01% adherence to SLA for timely response
- Personalized customer service

## Case Study

Over 98% quality, 100% within due date for bulk title search orders

[Read Case Study](#)

Driving customer satisfaction with 95% on-time order completion

[Read Case Study](#)

50% quicker property search reports using SmartProp®

[Read Case Study](#)

43% reduction in average handling time for tax research using RPA

[Read Case Study](#)

Achieving 99.999% accuracy in commercial tax payment processing using RETS

[Read Case Study](#)

# About Coforge Business Process Solutions

Coforge is a global digital services and solutions provider, that enables its clients to transform at the intersect of domain expertise and emerging technologies to achieve real-world business impact. Coforge leads with its product engineering approach and leverages Cloud, Data, Integration and Automation technologies to transform client businesses into intelligent, high growth enterprises.

Coforge Business Process Solutions (Coforge BPS) offers services as well as digital platform solutions to its clients in multiple industries, including the financial services industry. Coforge BPS customers include 5 of the Top 25 U.S. Banks, Top 10 Lenders, Top 10 Insurance intermediaries and Fortune 500 Companies.

We help organizations deliver:

## Transformation

- 12 digital platform solutions
- 600+ business processes

## Effective business outcomes

- supported by Digital Platforms, Intelligent Automation, RegTech, Data & Analytics, & Omnichannel Customer Service

## Flawless execution

- 100% commitment to SLAs
- 99% transaction accuracy

## Scalability

- 21,000 professionals
- 7,000+ dedicated to BPS
- 0.5B transactions annually

## Business Growth

- Deep domain expertise with over 20+ years of industry experience

## Strong compliance

- 100% adherence to regulatory and business requirements

Our optimal blend of people, process, and digital solutions across the business value chain has helped drive tangible outcomes for our clients, their customers and partners.

Banking & Financial Services

Mortgage, Title Insurance & Property Tax

Insurance

Travel, Transport & Hospitality

**COPASYS**  
An enterprise-wide automated platform for QC and Regulatory Compliance

**LoanAccel**  
Pre-Underwriting Support Solution

**RETS**  
Real Estate Tax Servicing Platform

**SMART PROP**  
Property Title Search platform

**SmartTrak**  
Property Tax Platform



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